

## SHIPPING Informations

### 1. HOW DO I KNOW MY SHIPPING COST?

Just add the requested product(s) to the basket, go to Check Out and fill the country and zip fields. Then you will see your shipping cost.

### 2. SHIPPING TIME

We ship worldwide!

Depends on the product availability. If you see green colour next to the product, the product is in stock.

If you see orange color, only one pcs is available and if you see red colour, the product is not available in that moment.

The delivery time usually takes 2-5 days including Europe by DPD or Fedex courier, depends on country and 2-4 days to USA by Fedex courier and 4-6 days some other oversees countries.

### 3. TAKING CARE OF YOUR PACKAGE!!

As we shipped your order, YOUR RESPONSIBILITY TO TAKE CARE OF YOUR PACKAGE! When we ship your order, you receive the tracking number. Please check the status of your package daily! If you see your package standing somewhere more then 1-2 days, then start to suspect and write to your local courier and for us and report the problem! If you do not take care and you report the problem too late, after 1-2 weeks or a month, we can not guarantee the compensation! Take serisouly this point!

### 4. SHIPPING OF WOSSNER FORGED PRODUCTS

Wossner collecting the orders weekly and sending us the orders every week Friday. That package arriving to us middle of next week. This means, if you place the order on Thursday, we will get it middle of next week. But, If you place the order on Saturday, we will get your order in the middle of the week after the following week. Please keep this information in mind.

## 5. SHIPPING COURIERS

We use DPD and FEDEX couriers in Europe, and Fedex for overseas shipments. In some special shipments (like bumpers, wings..ect), big packages, can delivered by different couriers, according agreement.

## 6. SHIPPING OUTSIDE OF EU (European Union) and additional expenses

You have to be prepared for local TAX and CUSTOMS FEE, if you are living outside of the European Union. This is unique in each country. You have to know your local country laws. We can not help to tell you, how much additional fee you have to pay.

## 7. SHIPPING COST CALCULATION

The shipping cost is automatacilly calculcted by our system, where the couriers software integrated. Some special cases, big and heavy packages can not be calculated automatically. In this case, you will see a message, to contact with us, to get shipping cost. If you see some suspiciously high shipping price, just contact with us. Probably some wrong weight or sizes was saved at the product.